

TOWER

MERCHANDISE RETURN/EXCHANGE FORM

Customer & Purchase Information

Customer ID: _____ Name: _____
Order #: _____ Address: _____
Purchase Date: _____ City, State & Zip: _____
Email: _____ Phone: _____

Select One: Return Exchange

1. Items Returning/Exchanging: _____
2. Condition of Item: New Used
3. Reason: _____

4. Tower Employee Spoke With: _____
5. Date of Return: _____

Instructions When Returning/Exchanging an Item:

- Call us first at (858) 362-4082 or (866) 622-4477 to authorize return
- Print and fill out this form and **include in return package.**
- Refunds will only be made in the same form as the original payment.
- Refunds are batched every other week, and credited within 15 days or our receipt.
- Use a shipping method that is traceable as we take no responsibility for lost returns.
- We are not responsible for defects or damage caused by customer error.

Send all Returns to: Tower Returns
3330 Kurtz Street
San Diego, CA, 92110